

H.G.S. GmbH impressed by attractive all-encompassing package from Texaco Lubricants

- H.G.S. GmbH prioritises the use of Texaco Lubricants gas engine oils in the repair and maintenance of gas-powered stationary engines
- H.G.S. GmbH also employs Texaco branded coolants and corrosion protection products for cooling systems
- Successful collaboration thanks to high quality of service provided

Texaco HDAX 6500 and 9200 gas engine oils account for around 90 percent of lubricants used by H.G.S. GmbH – and have done so for several years. The company works with an exceptionally diverse array of engines powered by natural gas, landfill gas, marsh gas, biogas and sewage gas. Texaco Lubricants offers a compelling all-encompassing package that presents a reliable basis for the work carried out by the engine service provider.

In Germany, H.G.S. GmbH is a leading service provider for the maintenance, repair and operation of combined heat and power plants (CHP). It is part of Engie, an international company in the energy sector that plans, builds and manages installations in coordination with public or private customers. Although H.G.S. is the official service partner of MWM, its expertise enables it to work with engines from other manufacturers such as MAN.

Frequent engine problems identified by the company include gas and water leakage as well as combustion-chamber deposits. The maintenance department of H.G.S. conducts more than 4,000 oil analyses every year in order to optimize oil change intervals and improve breakdown resilience. When it comes to oil analysis processes, H.G.S. relies on a monitoring tool developed in-house that delivers easy-to-understand analysis results quickly to the mobile devices used by its service technicians.

According to H.G.S., many parameters of a gas engine oil's performance are considerably more important when it comes to selection than the price per litre. Maintaining operational reliability, extended oil change intervals and increased engine service life are key factors and influence cost-effectiveness far more than oil price.

The company relies on Texaco Lubricants for coolants and corrosion protection products used in cooling systems. One critical factor for coolant additives is the avoidance of deposit formation. Modern, extensively decontaminated engines run at higher operating temperatures, which puts considerable strain on coolants. Even under these aggravated conditions, H.G.S. has found Texaco Delo XLC and XLI coolants to be reliable. We find virtually no evidence of deposits and corrosion even after lengthy running times.

Over and above product quality, H.G.S. GmbH is also impressed by the service provided: "Texaco Lubricant's technical support is extremely good," says Jan Völkel, head of key account management at H.G.S. GmbH. "Adapting to the latest technology, such as steel pistons, works completely seamlessly. The total package of product and service is compelling." Of equal importance for Völkel is rapid product availability. The necessary Texaco gas engine

oils and other lubricants were always available for fast supply in the desired quantities, even for unplanned repairs.”