

TECHRON WARRANTY



CHEVRON PRODUCTS UK LIMITED ('CHEVRON') WARRANTS AS FOLLOWS:

Techron fuel system treatments (the '**Products**') shall conform to its specification and shall meet the performance requirements set out on its Chevron authorised Product label, in Chevron's brochures and in its Product Data Sheet current at the time the product was sold.

This warranty applies to the Products identified below when used as follows:

Techron Concentrate Plus - when used in accordance with the instructions for use, in passenger cars, vans and light commercial vehicles up to 3.5 Tonnes with petrol engines which feature either carburettor, port fuel Injected or direct injection fuel systems.

Techron Concentrate Plus GDI - when used in accordance with the instructions for use, in passenger cars, vans and light commercial vehicles up to 3.5 Tonnes with petrol engines which feature either carburettor, port fuel injected or direct injection fuel systems.

Techron D Concentrate - when used in accordance with the instructions for use, in passenger cars, vans and light commercial vehicles up to 3.5 Tonnes with diesel engines which uses indirect or direct injection fuel systems.

This warranty is specific to the following mechanical components only, as relevant to the following systems where fitted:

• Fuel system (pre-combustion)

- Carburettors (petrol only)
- Fuel injectors

• Combustion chamber components

- Piston crowns
- Piston rings
- Inlet valves & ports

Chevron will, at its option, replace at no charge or refund the purchase price of any of the Products not conforming to this warranty.

Additionally, Chevron will pay to repair any damage (parts and labour only) to the mechanical components listed above that is directly caused by a failure of one of the Products when:

- the equipment is used under normal operating conditions;
- using the correct quality fuel;
- has been treated with a Product in accordance with the instructions for use; and
- has been maintained according to manufacturers' recommendations, including lubricant selection

For the avoidance of doubt, this warranty **does not** extend to:

- any mechanical components not listed above;
- any equipment damaged as the result of a condition that is unrelated to the use of the Product;
- damage which is the result of normal and expected equipment wear; or
- where the use of other products may have affected the performance of the Product (including after-market additive treatments).

To make a claim under this warranty, you must present records showing that the damage to your equipment has been directly caused by a failure of a Product and that your equipment was serviced at the intervals recommended by the equipment manufacturer.

You must also submit a lubricant and fuel sample from the failed equipment and provide Chevron or its agent with the opportunity to inspect the equipment operating records and to test the equipment and failed parts.

Except as expressly set out in this document, all warranties and representations whether of merchantability or fitness for a particular purpose, condition or other, whether expressed or implied by statute or otherwise are excluded to the fullest extent permitted by law. Chevron shall not be liable, in the absence of negligence attributable by law to Chevron, for death or personal injury howsoever caused. Chevron shall also not be responsible or liable to you or to any other person for any special, consequential, incidental or indirect losses or damages arising from the use of the products. This warranty is governed by the laws of England and Wales and is dated 01/11/19.

Should you experience any problems with your equipment, our technical support team will work with you to help determine the cause of the problem. If it's not the fault of our Products, we'll provide you with the results of our analysis so as to assist you in determining the root cause of the failure.

TECHRON[®]
expect more[™]